

NURSE-LED SUPPORT FOR PEOPLE WITH DIVERSE AND MULTIPLE CARE NEEDS

Nurseline Community Services is a nationwide provider of specialist community care. We deliver 24/7 nurse-led support for people with mental health needs, autism, learning disabilities, and co-occurring conditions. Our teams are trained to provide urgent crisis support, ensure smooth hospital discharges, reduce

admissions and readmissions, and support people to live safely in their own homes.

We work closely with families, health and social care teams, and commissioners to deliver personalised, proactive care in the community.

At the most challenging times, we don't step back - we stand by people, even when others have lost hope.

We can support you with:



**Short-Term and
Long-Term
Community Support**



**Urgent Crisis
Response**



**Community
Transition Support**



**Temporary
Housing Solutions**



**Mental Health
Support**



**Multidisciplinary
and Therapeutic
Care**



**Personalised support
by Community Psychiatric
Nurses (CPNs)**

Investing in Proactive Care

We take a firm stand for proactive care, starting with understanding, not reaction. Our approach is rooted in recognising people's strengths, listening to what behaviour communicates, and responding in ways that reduce distress and build trust. By focusing on what each person

needs to feel safe, respected, and in control, we prevent crisis before it happens. This reduces behaviours of concern and removes the need for reactive or restrictive interventions. It's about doing what's right - early, consistently, and with purpose.

Advantages of using a proactive approach:

- Fewer crises that lead to emergency responses or hospital admissions
- Reduced risk of placement breakdowns or readmissions
- Reduced behavioural incidents
- Less need for physical or restrictive interventions
- More stable environments where people feel secure and understood
- Improved day-to-day wellbeing, both mental and physical
- More time spent on meaningful activities, not crisis management
- Cost-effective through fewer crises and better use of time, funding, and resources

We Are BILD Accredited PROACT-SCIPr-UK® Training Center

PROACT-SCIPr-UK® is a values-led, therapeutic approach designed to support autistic people, people with a learning disability, and/or mental health needs. It takes a whole-person perspective, using proactive strategies to reduce distress, prevent crisis escalation, and minimise the need for reactive interventions.

We are a BILD Act Certified PROACT-SCIPr-UK® training centre, recognised for delivering safe, rights-based support. Our training aligns with the Restraint Reduction Network standards and promotes best practice across health, education, and social care settings.

Committed to the least restrictive practices, the approach supports consistency, dignity, and respect - enabling people to feel safe, heard, and in control of their own lives.

Benefits of PROACT-SCIPr-UK®

For the Organisation	For the Staff	For the Person
Clear, consistent ways of working Proactive, structured support during times of crisis Thorough risk assessment embedded in everyday practice Recognised, accredited training model Evidenced approach aligned with CQC/Ofsted expectations	Clarity in daily practice Feeling supported and confident Opportunities for multi-disciplinary collaboration Access to practical and relevant training Safer working environment with fewer injuries	Consistent and predictable support Improved quality of life Support shaped around what matters most Individual needs and strengths are understood and respected Encouragement through positive strategies - not control or fear

**Consistent, Transparent
Care You Can Rely On**

At Nurseline Community Services, you will work with a team that listens, understands, and acts with purpose. Our multidisciplinary approach brings together Positive Behaviour Support professionals, multimedia and communication specialists, community psychiatric nurses, and registered mental health nurses - all working together to provide tailored, person-centred support.

This joined-up way of working allows us to respond early, adapt quickly, and maintain the stability people need to feel safe and respected. It's not just about managing crisis - it's about preventing it, through the right expertise at the right time.

If you're looking for a care provider that values transparency, collaboration, and long-term impact - we're ready to work with you.



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We have an emergency on-call available at all times.
We make the difference with our 2-hour turnaround guarantee.

365 days a year, 24 hours a day, 7 days a week.